

GBCCU Online Privacy Policy

Personal Information

GBCCU takes the security of your personal information seriously. In order to effectively serve our members via our online platform we must ensure that the financial relationship is correct and current, and that certain basic personal information is on file. Personal information is the information that relates to you, our member, as an individual. Personal information beyond your name and contact information may include any or all of the following: a record of your financial transactions and preferred payment and deposit method, alternative contact information and your account and member number. We will only request information from you that relates directly to the products or services we are providing to you, and we will keep that information active only as long as the uses for which it has been collected are relevant to your needs.

Consent

Consent must be obtained of anyone whose name may be retained in our records to provide products or information. By visiting and/or using the Site, you agree to the terms and conditions of this Privacy Policy and consent to our use of cookies and similar technologies.

- With your consent, we will gather only the minimum personal information necessary to provide you with current information about our products and services and to provide you with efficient and reliable service
- We will not sell, exchange, lend or make available to other companies any personal information that you have provided to us
- We keep all personal information confidential, and we have safeguards to protect that information whether it is in print, electronic, or other form
- We will make available to you upon request, your personal information that we have on file, and we will correct, amend, or delete information at your request

If we need information beyond that which you have indicated (i.e., surveys), we will request your explicit consent either orally or in writing. You can withdraw your consent at any time. If you withdraw your consent, we will remove your name and personal information within twenty-one (21) days.

From time to time we may acquire from outside companies lists of members who have consented to receive information from us. It may occur that a name we have deleted on request from our files may appear on one of the lists we have acquired. In such cases, you may request another deletion.

Employee Commitment

Our employees are committed to respecting the personal information we hold in our files. Our employees have been trained in the proper and respectful use of personal information.

Third Party Commitment

From time to time, we may send information to third parties such as printers and mailers. As part of our contractual arrangements with these companies, we require them to respect our privacy policy and to utilize the information only for the purposes we specify and in accordance with our policy.

Limitations on Use

We will not use your personal information for any purposes other than those outlined above unless we have asked your permission and have received your consent. We will remove or destroy personal information when it is no longer relevant for the uses for which it was gathered. We will delete your name from our mailing lists following the receipt of your request by letter, fax, email, or phone.

Retention of Personal Information

We will not retain personal information indefinitely. Generally, information is retained for six years after it has become inactive. Files are then destroyed or deleted, except for those on data tapes and financial records which, in accordance with the law, must be retained for six years. Archived information is not accessible for operational or marketing purposes.

Online Security

GBCCU has implemented technical and organizational measures to safeguard the personally identifiable information of our members. All information held by us is subject to strict internal security to prevent unauthorized access and improper usage. Electronic records are subject to limited access by authorized personnel who must use passwords and other security measures.

Email and Electronic Communications

Communications, such as e-mail, text messaging, social media (e.g. Facebook, Twitter, LinkedIn, and YouTube) messaging, and other electronic forms are often insecure. Please do not submit sensitive personal information (such as account number or National Insurance Number) via electronic communication.

Access to Information

As our member, you have a right to know what information we are holding about you and to ensure that it is accurate. On request, we will arrange to supply you with a printout of our files relating to your information. If you find errors or omissions, we will be pleased to make corrections.

Website

Generic, non-personal information is automatically collected about visits to our website. We do not collect personal information, such as names, ages, phone numbers, addresses or email addresses from visitors to our website. We do not collect individual profile information for visitors across multiple sites and we do not aggregate information from any other sources about browsing patterns of individual visitors across multiple sites.

GBCCU does collect selected visitor information such as IP addresses, return visits from past guests, referring pages, pages visited, and time spent on the website. This data is collected in order to obtain statistical analysis of website traffic patterns. Additionally, it allows for the auditing of our services by third parties and a benchmark for the improvement of our services. We collect data in aggregate form and data is not recorded or stored about individual visitors.

We do use cookies to improve the member's browsing experience. We do not use cookies to retrieve personal data from your hard drive or to obtain your email address or other personal information. A cookie is information about how and when you use a site, and it is created at the time you visit a site. Rather than retain this data, the Credit Union's cookie is a small text file sent to your computer hard drive to record your preference information on your own computer. Most of our cookies are "session cookies" used only for the time you stay on the website each visit. We do have some "persistent cookies" to identify previous visits so that you may be directed to that part of our website that you are most interested in. "Persistent cookies" stay on your computer between visits to the site. If you do not wish to accept cookies, you may choose not to by setting your browser options to inform you when cookies are being sent or to deny cookies altogether. Please note, however, that by not accepting cookies, you may limit the functionality that we can provide to you when you visit our site.

Contact Us

If you have questions or comments about our policy or about the information contained within this policy, feel free contact us, at (242) 352-4139 or via email at gbccumail@gmail.com.